

	<b>Department Name Address</b>	<b>ALS</b>	<b>Paramedic</b>
		<b>Revision #</b>	
		<b>Implementation Date</b>	
<b>Protocol</b>	<b>1.0.4 Quality Assurance – All Levels</b>	<b>Last Reviewed/Update Date</b>	
<b>Author / Owner</b>		<b>Medical Director</b>	

The goal of this protocol is to develop a structure to ensure that the patients are being treated according to accepted medical standards and protocol. The ambulance service manager plays an important part in the quality assurance program. If the medical director is unable to review each Patient Care Report (PCR) it falls on the manager to develop a system whereby each call is reviewed internally by an objective third party to ensure basic standards are met and referring certain PCR's to the medical director.

Every PCR must be reviewed for the following:

- At least two complete sets of vital signs are recorded.
- Specific treatment protocols were followed.
- The PCR is complete including an accurate narrative.
- The PCR is signed by the primary care provider.

PCR's for patients exhibiting the following signs, symptoms, or impressions must be forwarded to the medical director for review:

- Cardiac Arrest
- Chest Pain
- Airway compromise or Respiratory Arrest
- Major Trauma
- Stroke
- Unconscious or Unresponsive Patient
- Pediatric Patient
- Use of Restraints
- Any deviation in protocol

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*Medical Director's Signature*

Disclaimer:

The protocols have been developed by the North Dakota Department of Health are meant to be used as general guidance for developing protocols for individual emergency medical services agencies. These sample protocols are not meant to be medical or legal advice; nor do they establish standards of care. Each emergency medical services agency must tailor protocols based on their specific needs or capabilities. Local medical directors must be consulted with and approve any protocol(s) prior to becoming operational in an emergency medical services agency. directors must be consulted with and approve any protocol(s) prior to becoming operational in an emergency medical services agency. The North Dakota Department of Health make no representation on the accuracy of information contained herein and accepts no liability for any loss or damage arising from any content error or omission.

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*Date*